

# PointClickCare®

## Solution Sheet

### ED Optimization

Optimize ED throughput and improve outcomes for high-risk, vulnerable patients with real-time clinical insights at the point of care.



ED Optimization from PointClickCare empowers front-line emergency department (ED) staff with visibility into patient history. It also provides actionable clinical and risk insights in the existing workflow for more efficient, informed, and appropriate care delivery.

## Make Faster and More Informed ED Point of Care Decisions

Time is at a premium in the ED. Physicians and nurses need to react quickly with the best information available on the patient presenting to them. They don't have time to scroll through dozens of encounters in the EHR to supplement patient history, or hope they have all the information they need, especially as many patients often frequent other EDs for treatment and support. To deliver immediate care and ensure patient and staff safety, ED staff need additional information to fill gaps and gain a more complete patient profile.

ED Optimization draws upon the industry's most robust connected care collaboration network to provide real-time alerts with critical patient insights, helping clinicians make faster, more informed care decisions and accelerating triage processes.

## How does ED Optimization help?



Diagnose and treat faster with real-time alerts delivered within seconds of patient registration



Reduce medical uncertainty and safety concerns with more complete patient information at the point of care



Patient ED usage, medical history, and safety and security events integrated seamlessly into your ED track board



Quickly identify high-risk, high-needs patients like those with behavioral health, substance use, or readmission potential



Easily highlight patients transitioning from a SNF with critical clinical insights like diagnoses, medications, and care guidelines at your fingertips



Mitigate staff burnout and added costs by reducing unnecessary utilization and guiding patients to alternative nodes of care



Increase ED patient throughput, fee-for-service revenue, and profitability

# What You Can Expect With ED Optimization



## Improve ED Point of Care Decisions

Enable faster, more informed, and collaborative care with real-time, actionable clinical information integrated into your workflow. Extend visibility into patients presenting in your ED with data that connects across technology, care settings, and the country. ED Optimization reduces the staff burden of searching for patient histories that may not be easily uncovered in your EHR, or unavailable if outside your system. Concisely summarized ED, inpatient, and SNF encounter histories, care guidelines, and instant risk indications support rapid treatment, admission or discharge decisions.



## Enhance Care Delivery for High-Priority Populations

Ensure patient-centered, quality care for high-risk, complex, and vulnerable populations driving ED utilization or requiring less urgent care settings. Quickly identify high-needs patients to deliver or coordinate the most appropriate care. Immediately assess and coordinate SNF transfers or recent discharges with critical clinical insights, like recent medications summarized and delivered into the ED track board at patient arrival. Promote patient and staff safety by easily recognizing complex behavioral health challenges that can lead patients to be a risk to themselves or others.



## Improve ED Efficiency, Throughput and Outcomes

Increasing utilization trends can hamper ED efficiency, impact care delivery, and inflate costs. By accessing the right data at the point of care, medical uncertainty is reduced, clinical decision-making is accelerated, and ED throughput is increased. Outcomes can also improve by identifying and redirecting high-utilizing patients to more appropriate resources and mitigating unnecessary ED visits. Staff burden is lessened when supplemental patient data is easier to access and act upon. Subsequent throughput improvements can shorten ED lengths of stay and enhance hospital performance in both fee-for-service and value-based care models.

North America's Most Comprehensive Care Collaboration Network

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**PointClickCare®**

PointClickCare is a leading healthcare technology platform enabling meaningful collaboration and access to real time insights at every stage of the patient healthcare journey.